



Thus, high-quality professional guidance provides a set of competitive entrants.

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**EXTENDING OF THE RANGE OF SERVICES  
TO THE TERRITORIAL CENTERS  
OF POLTAVA AND KREMENCHUG**

The State has established a network of regional centers to provide for the needs of socially vulnerable layers of population. They implement social support for single and disabled citizens as well as for the disabled who have reached the age of 18 and are incapable to self-service and are in need of assistance. Territorial centers provide a wide range of services, however, the growing of the customers' socio-medical, household and cultural needs determine the creation of new units and innovative services.

The theoretical issues about the increase in social services are reflected in the writings of such scholars as I. Zainishev, L. Dulinova, F. Kuml' and Y. Holostova [2] reveal the development of social services abroad (especially in Austria).

It is important to analyze the design and implementation of social services by the territorial centers of the Poltava region to identify current trends and opportunities for the development.

Territorial centers appeared at the level of regions, districts, districts in cities and towns. They can create the following structural subdivisions in their arrangement:

- Department of social assistance at home;
- Department of socio-home adaptation;
- Department of socio-medical services;
- In-patient department for permanent or temporary residence;
- Department of organization providing address natural and financial aid [1 p. 16].

Nevertheless, (according to the Model provisions on the territorial Center of social services (the supplying of social services), approved by the Decree of the Cabinet of Ministers from 29<sup>th</sup> of December 2009) they can also create other units and services [1].



We have analyzed the services, that territorial centers in the towns of Poltava and Kremenchug provide, and found the following features to expand the range of their activities.

Thus, the Oktiabrs'ky territorial Center of the Poltava town has no In-patient Department for permanent or temporary residence. However, there is a social service "social taxis". The cars for this service are provided by the Fund for the disabled, and are equipped by hydraulic lifting especially for transportation of persons with disabilities, in particular, of the disabled in wheelchairs. The service "Social taxis" can be ordered by phone [7]. Also in this district territorial centre, the homeless are feed free of charge in the canteen at Furmanova Street 7 [8].

A Department "Social Office" acts in the Lenins'ky territorial Center of Poltava aimed to provide high-quality and comprehensive services to citizens, who are in difficult life circumstances and are in need of assistance to improve their livelihoods, national insurance and a return to a fulfilling life [7].

In the Kyivs'ky territorial Center of Poltava the homeless people are fed by hot lunches [8].

The "social offices" also work for the purpose of providing legal services, the improvement of an explanatory, informative and advisory work regarding the providing of social services for special categories of the population, getting help, benefits and grants, specifically, all warranties, provided by the current legislation.

In the Avtozavods'ky and Kryukivs'ky districts of the Kremenchug town, a service "social taxi" is introduced, to provide motor auto transportation services for lonely not workable citizens, pensioners, the disabled, that cannot move independently or move with the help of the sticks, crutches and trucks. A considerable attention is paid to work with homeless citizens and persons released from places of imprisonment. The regional centers established accounting for this category of persons, and it has been created the Bank of winter clothing and medical supplies for the periods of emergency situations; the question of the



temporary residence permit for the formalities of disability or pension is also resolved [4; 5].

According to the analysis of social services by the regional territorial Centers of Poltava and Kremenchug, we can conclude that active work with the implementation and provision of social services of the innovative nature, taking into account the features of client groups, is being done in the subsections of these social institutions.

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